

Student Complaint Information by State and Agency  
July 2024

<b>State</b>	<b>Agency Name</b>	<b>Link to and/or Information about Complaint Process</b>
Alabama	Alabama Department of Postsecondary Education - Office of Private School Licensing Division	<a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a>
Alaska	Alaska Commission on Postsecondary Education	<a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a>
Arizona	Arizona State Board for Private Postsecondary Education	<a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>
Arkansas	Arkansas Higher Education Coordinating Board	<a href="https://sbpce.wufoo.com/forms/form-8040-complaint-form/">https://sbpce.wufoo.com/forms/form-8040-complaint-form/</a>
California	Bureau for Private Postsecondary Education	<a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a> <a href="https://www.dca.ca.gov/consumers/complaints/oos_students.shtml">https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</a>
Colorado	Colorado Department of Higher Education	<a href="https://cdhe.colorado.gov/students/how-do-i/file-a-student-complaint">https://cdhe.colorado.gov/students/how-do-i/file-a-student-complaint</a>
Connecticut	The Office of Financial and Academic Affairs for Higher Education	<a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a>
Delaware	Delaware Department of Education	<a href="https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/">https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/</a>
District of Columbia	Education Licensure Commission	<a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a>
Florida	Commission for Independent Education Florida Department of Education	<a href="http://www.fldoe.org/policy/cie/file-a-complaint.stml">http://www.fldoe.org/policy/cie/file-a-complaint.stml</a>
Georgia	Nonpublic Postsecondary Education Commission	<a href="https://gnpec.georgia.gov/student-complaints">https://gnpec.georgia.gov/student-complaints</a>
Hawaii	Hawaii Department of Education	No information available
Idaho	Idaho Board of Education	<a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/state-authorization-reciprocity-agreement-sara/complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/state-authorization-reciprocity-agreement-sara/complaint-procedures/</a>
Illinois	Illinois Board of Higher Education	<a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a>
Indiana	Indiana Commission for Higher Education	<a href="https://www.in.gov/che/2744.htm">https://www.in.gov/che/2744.htm</a>
Iowa	Iowa College Student Aid Commission	<a href="https://www.iowacollegeaid.gov/StudentDisputeResolutionForm">https://www.iowacollegeaid.gov/StudentDisputeResolutionForm</a>
Kansas	Kansas Board of Regents	<a href="https://kansasregents.org/academic-affairs/private-out-of-state/complaint-process">https://kansasregents.org/academic-affairs/private-out-of-state/complaint-process</a>
Kentucky	Kentucky Council on Postsecondary Education	<a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a>
Louisiana	Louisiana Board of Regents	<a href="https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/">https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/</a>
Maine	Maine Department of Education Office of Higher Education Services	<a href="https://www.maine.gov/doe/learning/highered/sara">https://www.maine.gov/doe/learning/highered/sara</a>
Maryland	Maryland Higher Education Commission	<a href="http://mhec.maryland.gov/career/pes/gripe.asp">http://mhec.maryland.gov/career/pes/gripe.asp</a>
Massachusetts	Massachusetts Board of Higher Education	<a href="https://www.mass.edu/forstufam/complaints/complaintform.asp">https://www.mass.edu/forstufam/complaints/complaintform.asp</a>
Michigan	Michigan Department of Licensing and Regulatory Affairs	<a href="https://www.michigan.gov/lara/0,4601,7-154-89509---,00.html">https://www.michigan.gov/lara/0,4601,7-154-89509---,00.html</a>
Minnesota	Minnesota Office of Higher Education	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>

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Missouri	Missouri Department of Higher Education	<a href="https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	<a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>
Nevada	Nevada Commission on Postsecondary Education	<a href="https://nshe.nevada.edu/?s=complaints">https://nshe.nevada.edu/?s=complaints</a>
New Hampshire	New Hampshire Postsecondary Education Commission	<a href="https://www.education.nh.gov/highered/compliance-allegation.htm">https://www.education.nh.gov/highered/compliance-allegation.htm</a>
New Jersey	New Jersey Commission on Higher Education	<a href="https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml">https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml</a>
New Mexico	New Mexico Higher Education Department	<a href="http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx">http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx</a>
New York	Office of College and University Evaluation	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a> <a href="http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university">http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university</a>
North Carolina	The University of North Carolina Board of Governors	<a href="https://www.northcarolina.edu/complaints">https://www.northcarolina.edu/complaints</a>
North Dakota	North Dakota State Board for Career and Technical Education	<a href="https://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf">https://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf</a>
Ohio	The Ohio Department of Higher Education	<a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>
Oklahoma	Oklahoma State Regents for Higher Education	<a href="https://www.okhighered.org/current-college-students/complaints.shtml">https://www.okhighered.org/current-college-students/complaints.shtml</a>
Oregon	Office of Degree Authorization	<a href="https://www.oregon.gov/highered/institutions-programs/private/pages/private-postsecondary-complaints.aspx">https://www.oregon.gov/highered/institutions-programs/private/pages/private-postsecondary-complaints.aspx</a>
Pennsylvania	Department of Education	<a href="https://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx">https://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx</a>
Rhode Island	Rhode Island Board of Governors for Higher Education	<a href="http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf">http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf</a>
South Carolina	South Carolina Commission on Higher Education	<a href="http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form.pdf">http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form.pdf</a>
South Dakota	South Dakota Board of Regents	<a href="http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf">http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf</a>
Tennessee	Tennessee Higher Education Commission	<a href="https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html">https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html</a> <a href="https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html">https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html</a>
Texas	Texas Workforce Commission (TWC) Texas Higher Education Coordinating Board (THECB)	<a href="https://twc.texas.gov/jobseekers/career-schools-colleges-">https://twc.texas.gov/jobseekers/career-schools-colleges-</a>

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		<a href="#">students#howToSubmitAComplaintAgainstASchool</a> <a href="http://www.thecb.state.tx.us/index.cfm?objectid=F8696420-1C09-11E8-BC500050560100A9">http://www.thecb.state.tx.us/index.cfm?objectid=F8696420-1C09-11E8-BC500050560100A9</a> <a href="http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9">http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9</a>
Utah	<b>Utah Division of Consumer Protection</b>	<a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a>
Vermont	<b>Vermont State Board of Education</b>	<a href="https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf">https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf</a>
Virginia	<b>Private &amp; Out-of-State Postsecondary Education State Council of Higher Education for Virginia</b>	<a href="http://www.schev.edu/index/students-and-parents/resources/student-complaints">http://www.schev.edu/index/students-and-parents/resources/student-complaints</a>
Washington	<b>Washington Student Achievement Council</b>	<a href="https://www.wsac.wa.gov/student-complaints">https://www.wsac.wa.gov/student-complaints</a>
West Virginia	<b>West Virginia Higher Education Policy Commission</b>	<a href="http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf">http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf</a>
Wisconsin	<b>Wisconsin Educational Approval Board</b>	<a href="https://dsps.wi.gov/pages/SelfService/FileAComplaint.aspx">https://dsps.wi.gov/pages/SelfService/FileAComplaint.aspx</a>
Wyoming	<b>Wyoming Department of Education</b>	<a href="https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/">https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/</a>